



BIBBBB





MUSE & CO. outdoors

INTRODUCTION

Muse & Co. Outdoors was established to fill a hole in the campervan market.

We found that those wanting to experience vanlife had to either learn to retrofit a van themselves or go through a lengthy custom build process with a van builder.

We provide a better alternative: customers simply choose one of our thoughtfully designed layouts, select the lifestyle options that meet their needs, and choose their favorite materials palette. That's it.





To offer Sprinter vans that bring outdoor adventures within reach through flawless functionality and intuitive design.







Brand Values

Our brand values are at the core of our work at Muse & Co. Outdoors. They form the basis of our identity and personality as an organization, and even inform the design of our products.

They affect the choices we make, the actions we take and are the main reason customers will choose us over the competition.

As the Sprinter van conversion market becomes increasingly competitive, it's crucial we consistently refer to these values and live them every day.

QUALITY **INTEGRITY INTENTION** ORIGINALITY **USER-CENTRICITY**

We're a trustworthy team that treats customers as friends.

We consider every choice in design, fabrication and our role in the world at large.

We strive to differentiate ourselves by questioning the status quo of van-building.

We build for our customers' needs and seek to continuously make our product experience better.

We only use the highest quality building materials and bestof-breed accessories



MUSE & CO. outdoors

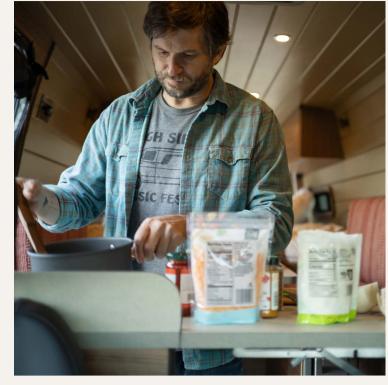
Product Design Philosophy

Product Vision

Every design decision we make is based on four fundamental goals for the user experience we want to provide our customers. As we develop our product offerings, we always keep the following maxims in mind.







SUPPORT OUTDOOR LIFESTYLES

We believe the primary function of a van conversion is to make traveling and playing in the outdoors easy and exciting.

This means always considering our customers' outdoor hobbies, itineraries and lifestyles as we design our products.

BALANCE COMFORT WITH ADVENTURE

While the size of a Sprinter allows us to provide many of the creature comforts of home, we feel the thrill of outdoor exploration comes from doing more with less.

Ultimately our aim is to provide customers with everything they need, and nothing they don't.

DESIGN INTUITIVE ENVIRONMENTS

We want our customers to feel as though our vans are tailor-made for their needs.

Our layouts were developed to be as functional and easy to use as the best products and experiences on the market today.



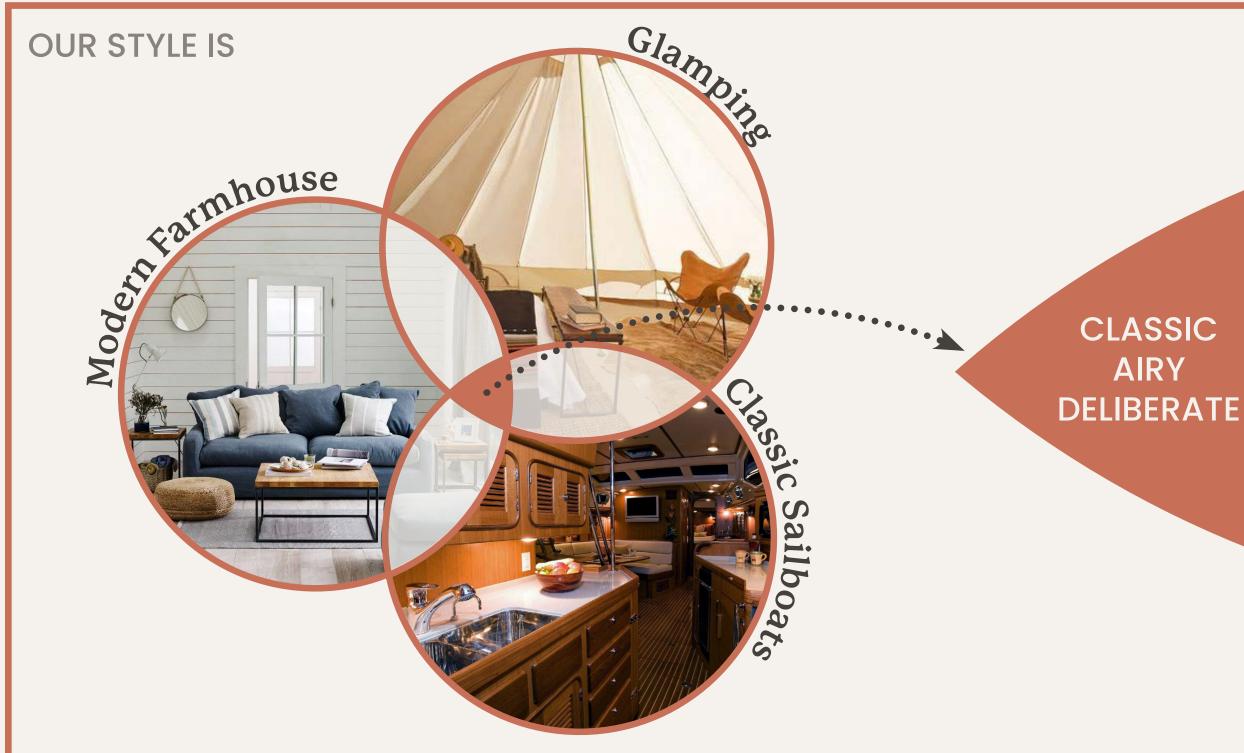
CONSIDER EVERY DETAIL

In such a small space, no detail is too small to be noticed—and any element we don't purposely design feels like an afterthought.

Considering every detail is a way to give our customers the feeling that we have taken care of them every time they use their vans.

Stylistic Inspiration

Our designs are based on a unique blend of three stylistic categories that we feel offers an elegant but accessible take on vanlife.



OUR STYLE **IS NOT**

Product Moodboard

A blend of modern farmhouse interiors, glamping set-ups and classic sailboat interiors, our style is also inspired by the serenity and textures of California's natural beauty.











Product Design Principles

We use the following six strategies to ensure that our offerings live up to the promises of our product vision and embody the spirit of our stylistic influences.

Anticipate Needs

When designing, fabricating, or sourcing any element for our camper vans we use empathy and customer insights, to imagine real scenarios our customers will encounter, and only choose solutions that will meet their needs.

Use Materials Worth Touching

In such a small space, every material we use must look and feel great. We use minimally processed, environmentally friendly, non-toxic, and "honest" materials in ways that maximize the best aspects of their inherent properties.



We take pride in sourcing and testing the best components and equipment from a variety of industries. We strive to use elements that are attractive, durable and a joy to use.

Provide Versatility Through Simplicity

While it's tempting to solve every problem with add-ons and mechanisms, they can also create visual clutter and a fussy user experience. We believe that in a camper van, less is often more.

Make Harmonious **Aesthetic Choices**

In addition to evaluating individual elements for their beauty, we take care that our materials, geometry, components and finishes all work well together to create an appealing and complete whole.

Source Quality Components

Ensure Everything Has a Home

An organized space is a harmonious space. Our layouts and cabinets are designed to minimize clutter and give our customers the option to stow everything away when they want to.

Van Design Language

Through careful consideration, we have developed a physical design language that embodies our stylistic influences and manifests our design principles.



SHIPLAP

An elegant and functional way to clad the interior walls, shiplap also draws the eye horizontally to make the vans feel bigger than they are.

ROUNDED CORNERS

A nod to sailboat interiors, this feature softens an otherwise rectilinear space and showcases our superior craftsmanship.



Wherever our customers touch or otherwise interact with our van, we've taken care to make sure the experience is intuitive and pleasing.



POP COLOR

Like adding a dash of hot sauce to a well-balanced dish, our pop colors add a sporty, playful surprise to our van interiors.



TEXTILES

To add texture and a human touch to our spaces, we use earth-toned textiles that feel handmade, but not overly traditional.



DURABLE HARDWARE

All our hardware is chosen to be durable, easy to use and allude to our aesthetic influences.



FUNCTIONAL DETAILING

The detailing in our vans should serve a specific function and contribute to the overall aesthetic of the van.

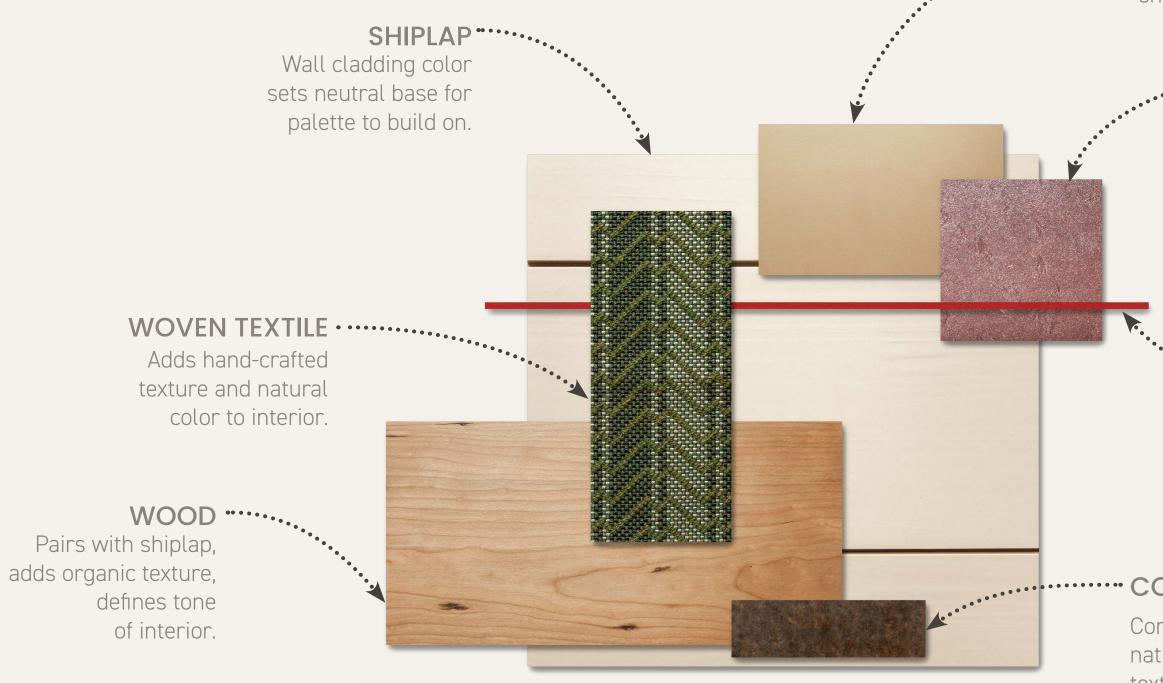


HUMAN FACTORS

We arrange the functional components of our camper vans to contribute directly to our customers' comfort and happiness.

Interior CMF* Strategy

Using specific psychological principles of design, the materials in our palettes were carefully selected to work together and evoke the sense of calm many of us feel in natural spaces.



* Color, Material, Finish

ACCENT PAINT

.

Harmonizes with shiplap paint color.

..... FLOOR MATERIAL

Grounds entire space with natural texture that hides dirt and complements the rest of the palette.

····· POP COLOR

Used sparingly on functional, "peek-aboo" accents as a way to surprise and delight.

COUNTERTOPS

Concentrated, natural-feeling texture obscures dirt, recalls stone.

Van Livery: Medium

A modern take on the classic diagonal stripe motif used in sailing for over a century, our livery packages were designed to complement Mercedes paint colors and ensure that our vans stand apart from other campervans, wherever they may roam.



Arctic White



Pebble Grey



Blue Grey



Selenite Grey Metallic



Tenorite Grey Metallic



Jet Black



Van Livery: Large

A modern take on the classic diagonal stripe motif used in sailing for over a century, our livery packages were designed to complement Mercedes paint colors and ensure that our vans stand apart from other campervans, wherever they may roam.



Arctic White



Pebble Grey



Blue Grey



Selenite Grey Metallic



Tenorite Grey Metallic



Jet Black



MUSE & CO. outdoors

Brand Positioning

Competitive Landscape

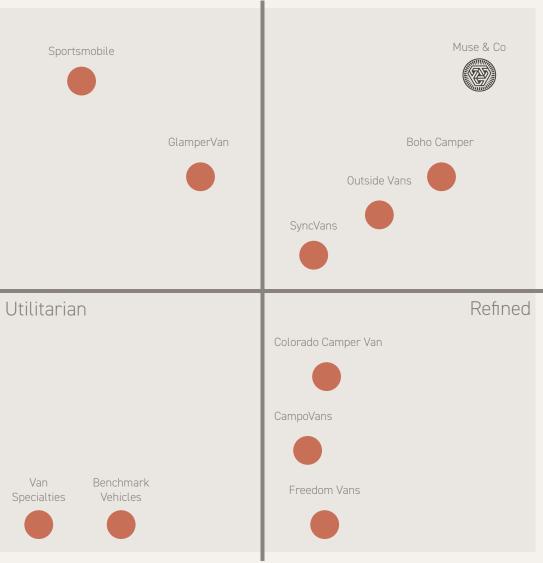
SHARE OF WALLET

	Flexibility	"Value/ Affordability"	Geographic Optionality	Ease To Execute	Privacy	Social Community	Amenities
Muse & Co. Outdoors	Х		X	X	X	X	X
AirBnB	Х	X	Х	X	X		X
Camping	Х	X	Х			X	
Bed & Breakfast	Х	X	Х	X			
Van Rental	Х	X	Х		X		
RV Ownership	Х		Х		X	X	X
Glamping	Х	X	Х	X	X		Х

Indirect Competitors who are still part of the decision making process potential customers decide where they will spend their money.

PRODUCT POSITIONING

We compete with both alternative vacation options as well as other van builders. Our unique offering incorporates community, luxury and speed which differentiates us from other van builders.



VAN CONVERSION

	Full Custom Builds	Modular Design Options	Luxury Conversions	Customer Owned Van	Multi Van Brand Options	Design Forward	Well Defined Branding	Rental Options
Muse & Co. Outdoors		Х	X	X		Х	X	
Sportsmobile		Х		Х	X			
CampoVans	X		X	X			X	
Benchmark Vehicles	X		X	X			X	
Sync Vans	X	X	X	X	X		X	
Van Specialties	X			X		X		
Colorado Camper Van	X	Х		X	Х		X	
Freedom Vans	X			X	X		X	
Outside Van	X		X	Х	X		X	
Glampervan		Х		X		Х		
Boho Camper Vans	Х			Х				Х



Direct competitors once customers have decided they will buy and convert a van.

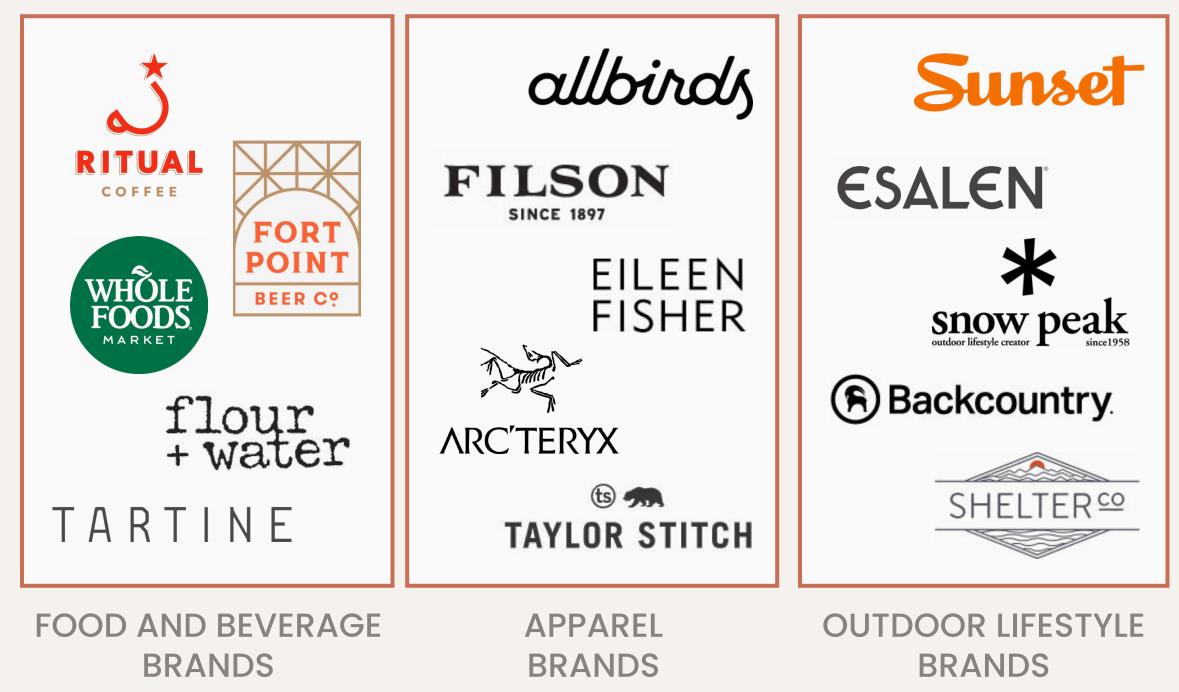
Key differentiators.

Readymade

Custom

Analogous Brands

Our core customers buy from quality brands that enable them to live an active lifestyle. They wear thoughtfully designed apparel and shop at farmers' markets. They love craft beer and kombucha. They ride bikes, hike, trail run and host dinner parties.



MAGNOLIA



west elm

HOME DECOR BRANDS

Core Customers

Muse & Co. Outdoors' core customers fall into two large buckets: Young-at-Heart Retirees and Family Weekenders. While each group has different needs, they tend to value similar brands.

YOUNG-AT-HEART RETIREES



- ✓ 50+ Active Empty Nesters
- ✓ Top 5% of income bracket
- Enjoying retirement and the fruits of their early career
- ✓ Tend to do longer trips to visit family and friends
- ✓ Splurge for the things they've worked hard for and pride themselves on seeking out quality items
- ✓ Vans represent an ecofriendly, home-like and more active alternative to typical RVs

FAMILY WEEKENDERS



- Young families with 1-3 children \checkmark
- Affluent, college educated professionals in urban areas
- Seeking more outdoor family time
- Value flexibility and being able to go on a vacation ~ without the hassle of booking or planning
- Tend to do frequent, shorter weekend trips \checkmark
- May have been campers before but with kids, value the ease and luxury of home-like amenities

Brand Personality

We can give our brand human characteristics to better understand how potential customers relate to our brand.

Exclusive	
Rule Follower	
Content	
Masculine	
Aloof	
Sophisticated	
Methodical	
Serious	
Traditional	

Accessible

Rule Breaker

Ambitious

Feminine

Approachable

Youthful

Adaptive

Spontaneous

Innovative



MUSE & CO. outdoors

Brand Design

The Badge

The impossible object at the center of our badge represents the hand-crafted nature of our work, and the sunburst around it represents our spirit of outdoor exploration. The Badge should be used infrequently for special applications.

Positive





Note: Our badge is NOT symmetrical and artwork for the positive and knock-out version of The Badge are NOT interchangeable.

Primary Logo

When we combine the Badge with our Logotype we get our primary logo lock-up that should be used in most applications.

Positive



MUSE & CO. outdoors

Knock-out



MUSE & CO. outdoors

Note: artwork for the positive and knock-out version of our Primary Logo are NOT interchangeable.

A Note On Alignment

When automatic alignment tools are used, the period at the right hand side of our primary logo lock-up will skew centerhorizontal alignment in a composition, causing the logo to look mis-aligned on the page.

Put another way: when we use our primary logo lock-up, we must align it BY HAND so that it looks balanced on the page.

When you place the logo in a composition, you can use a center alignment tool and then nudge it to the right slightly until it looks balanced, somewhere between the center of the entire lock-up and the center of the badge.



Alternate Logo

The horizontal lock-up our logo can be used in applications where a left-alignment is necessary to create a balanced composition.

Positive



MUSE & CO. OUTDOORS





Note: artwork for the positive and knock-out version of our Alternate Logo are NOT interchangeable.

MUSE & CO. OUTDOORS

Misuse

We want to make sure our logos always look consistent and professional. Here are a few things to avoid when working with them.

INVERSIONS

The positive and knock-out versions of our logos are NOT interchangeable. If you change from a light to dark background, you must also change artwork.

COLOR

Except under very specific circumstances, don't change our logo colors, and never outline the logos or use gradient fills.

MODIFICATIONS

Don't skew, squish, rotate, flip or add effects to our logos. Note that our badge is NOT symmetrical.

BACKGROUNDS

Don't put our logos on low-contrast or busy backgrounds.



Color Palette

Intentionally warm and earthy, our brand color palette was designed to be an elegant but versatile collection of hues for use online and in print.

SAND

RGB(244, 243, 238) HSL(50, 21.4%, 94.5%) CMYK: 3.05, 2.05, 4.77, 0 HEX: #F4F3EE BM: 9043 C / 9043 U BM: 0C-13 Soft Chamois

MUD

RGB(138, 129, 124) HSL(21.4, 5.6%, 51.4%) CMYK: 46.92, 43.84, 46.17, 7.15 HEX: #8A827D PMS: 401 C / 401 U BM: 1475 "Graystone"

SMOKE

RGB(188, 184, 177) HSL(38.2, 7.6%, 71.6%) CMYK: 27.13, 22.99, 27.41, 0 HEX: #8A817C PMS: Warm Gray 1 C / Warm Gray 1 U BM: 1534 "Rodeo"

CLOUD WHITE

RGB(250,250,250) HSL(0, 0%, 98%) CMYK: 27.13, 22.99, 27.41, 0 HEX: #FAFAFA PMS: N/A BM: OC-68 "Distant Gray"

STONE

RGB(70, 63, 58) HSL(25, 9.4%, 25.1%) CMYK: 61.77, 60.66, 64.5, 49.07 HEX: #463F3A PMS: Black7 C / 7771 U BM: 1547 "Dragon's Breath"

CLAY

RGB(200, 112, 86) HSL(13.7, 50.9%, 56.1%) CMYK: 17.86, 64.99, 68.87, 3.21 HEX: #C87056 PMS: 7607 C / 7580 U BM: 034 "Spiced Pumpkin"

Typography

Our typefaces were carefully chosen to work together and lend our brand a classic but slightly casual vibe. Each typeface has it's distinct use and treatment.

P22 MackinacDIN 2014 LightPoppins MediumPro Bold

Headlines & Titles Title Case

Body Text Sentence case

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789 ; ? ; ! & @

Beekeeping Sound Healing Burning Man Daily Kegel Practice, Biodiesel Ancient Chinese Wisdom Dreamwork Ayahuasca.

G-Suite Equivalent Font: Volkhov

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789 ¿ ? ¡ ! & @

Beekeeping sound healing burning man daily kegel practice, biodiesel ancient chinese wisdom dreamwork ayahuasca.

G-Suite Equivalent: Barlow

Sub-Headings, Labels & Buttons UPPERCASE

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789 ¿?i!&@

BEEKEEPING SOUND HEALING BURNING MAN DAILY KEGEL PRACTICE, BIODIESEL ANCIENT CHINESE WISDOM DREAMWORK AYAHUASCA.

G-Suite Equivalent: Poppins

Brand Voice and Copy

Voice Characteristic	Description	Do's	Don'ts	Example
Authentic	We're a trustworthy team that will give customers the tools and insights they need to make the right purchasing decisions.	 Be honest and clear State benefits as well as any issues at the outset Use strong verbs 	 Use marketing jargon or superlatives Over promise Oversell capabilities Use passive voice Use wishy-washy descriptions 	"Fully custom builds can be great, but far too often the process becomes overly time-consuming and complicated and the customer ends up with a van that doesn't function as well as it should."
Approachable	We take our product seriously but we don't take ourselves too seriously.	 Use colorful examples Be playful and relatable Use common contractions for a more casual voice Use "you" over "one" to speak directly to a customer 	 Be too casual Use too many pop-culture references Be too formal Be snarky or challenging 	"Curious? Come Check Out Our Vans!"
Sophisticated	We're a luxury product featuring world class design. We're proud to offer best in class materials and experience.	 Use the full Muse & Co. Outdoors name Be confident Use clear, concise and powerful statements 	 Use Muse Outdoors Write long, drawn out sentences Use overplayed examples Be cold or unapproachable 	"The freedom of the open road, the comforts of home."
Knowledgeable	We're your trusted experts in the van conversion world. While we know how to build, we're excited to share our knowledge so you're informed.	 Link potentially complex features to experience Be upfront and technical but also explain what features may mean Reference vendor names and useful units 	 Use complex technical jargon over simple everyday language Solely rely on features as a selling mechanism Over complexify things! 	"A whopping 400 Watts of premium ZAMP Obsidian solar power, across four roof-mounted panels, takes care of your off-grid charging needs. A 15 Amp shore power inlet allows you to plug in a power system when available. "
Aspirational	We don't sell vans, we sell a new way to experience nature and new way to connect with others.	 Speak to human senses, experiences and archetypes Link to mission of connecting people to nature Link to profound human experiences of awe, the sublime, 	 Be aloof and insincere Be too eager or oversell our product as radically world-shifting 	"On chilly mornings, grab your laptop and get some work done at the comfortable table as you enjoy thermostat-controlled heat." and coffee made on your built-in cooktop."

Photography Guidelines

Our intentional approach to photography is one of the most distinguishing factors of our brand, and maintaining the quality of our photography will ensure our brand remains as impactful as possible.

Generally speaking, we use two categories of photography in documenting and marketing our vans:

Lifestyle photography features naturallooking models using the van in beautiful locations, and strives to capture the emotions and experience of traveling in our vans. The focus is on the people in the van, not the van itself.

Product photography showcases the van as a beautifully crafted object, inside and out. These photos allow us to put our layouts, materials and thoughtful details front and center in the photo.

For more guidance on photos and the 12 key types of photos we strive to use, please refer to \underline{v} .

LIFESTYLE PHOTOGRAPHY





PRODUCT PHOTOGRAPHY









Expo Set-up

We have designed and developed a Muse & Co. Outdoors "base camp" for use at showcases, expos and brand pop-ups. Details to follow.

